

**A STUDY ON INDUSTRIAL HEALTH AND SAFETY MEASURES-IN
KERAFED, KARUNAGAPALLY**

Report submitted to FATIMA MATA NATIONAL COLLEGE,
(AUTONOMOUS) KOLLAM, in partial fulfillment of the degree of

BACHELOR OF COMMERCE

Submitted by

Name of the students	Candidate code
1.ASHLEY ADOLPHUS	U1643007
2.ANANDU P S	U1643020
3.ANDREWS JOHN	U1643021
4.BEKSON DAVIS	U1643024
5.RAJESH R	U1643047

Subject code: 15UCC644

under the supervision of

PROF. THOMAS ANTONY

Faculty,

Department of commerce,

FATIMA MATA NATIONAL COLLEGE

(AUTONOMOUS)

KOLLAM



APRIL 2019

CERTIFICATE

This is to certify that this project entitled "A STUDY ON INDUSTRIAL HEALTH AND SAFETY MEASURES -IN KERAFED, KARUNAGAPALLY" is a bonafide work carried out by ASHLEY ADOLPHUS, ANANDU P S, ANDREWS JOHN, BEKSON DAVIS, RAJESH R under my guidance and supervision and submitted to FATIMA MATA NATIONAL COLLEGE, (AUTONOMOUS) KOLLAM, in partial fulfillment of the requirement for the degree of Bachelor of commerce.

Signed by,



PROF. THOMAS ANTONY

Faculty

Department of Commerce

FMNC, Kollam

Counter signed by,

Anitha K.S

Head of the department, commerce

FMNC, Kollam

Place: Kollam

Date: 02/04/2019

“A STUDY ON THE IMPACT OF RESPONSIBLE TOURISM WITH SPECIAL REFERENCE TO VARKALA TOURIST DESTINATION”

Report submitted to FATIMA MATA NATIONAL COLLEGE,
(AUTONOMOUS) KOLLAM in partial fulfilment of the degree of
BACHELOR OF COMMERCE

SUBMITTED BY

NAME OF STUDENT	CANDIDATE CODE
BIBIN NEPOLIAN	U1643026
BIJO B VARGHESE	U1643027
JITHIN GEORGE	U1643032
JOEL JERALT	U1643033
WINSTON WILLIAM	U1643060

**UNDER THE GUIDANCE OF
MRS. SANTHINI VILLIAM**



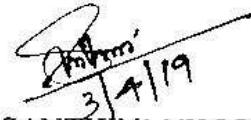
**DEPARTMENT OF COMMERCE (SF)
FATIMA MATA NATIONAL COLLEGE, KOLLAM KERALA**

2019

CERTIFICATE

I, Mrs. SANTHINI VILLIAM do hereby certify that project titled "A STUDY OF IMPACT OF RESPONSIBLE TOURISM WITH SPECIAL REFERENCE TO VARKALA, TOURIST DESTINATION" is a record of bonafide study carried out by BIBIN NEPOLIAN, BIJO B VARGHESE, JITHIN GEORGE, JOEL JERALT, WINSTON WILLIAM under my supervision and guidance.

Signed by,



Mrs. SANTHINI VILLIAM
Department of Commerce,
FMNC,
Kollam.

Counter signed by,



Mrs. Anitha
HOD of Commerce,
FMNC, Kollam.

Place: Kollam

Date:

**STRESS MANAGEMENT OF BANK EMPLOYEES WITH
SPECIAL REFERENCE TO INDIAN BANK,
KOLLAM**

Submitted to Fatima Mata National College (Autonomous), Kollam
in partial fulfilment of the requirements for the award of degree in
BACHELOR OF COMMERCE

Submitted by

ARYA JAGADEESAN	U1643006
ADHITHYA SAJEEV	U1643016
KEERTHI T.K	U1643035
SNEHA VINAYAN. S	U1643057

Under the guidance of

Ms. ARUNIMA.S




**DEPARTMENT OF COMMERCE (SF)
FATIMA MATHA NATIONAL COLLEGE,(AUTONOMOUS)**

KOLLAM

2019

Certificate

This is to certify that the project report titled "STRESS MANAGEMENT OF BANK EMPLOYEES WITH SPECIAL REFERENCE TO INDIAN BANK, KOLLAM" is the bonafied project work carried out by ARYA JAGADEESAN (U1643006), ADHITHYA SAJEEV (U1643016), KEERTHI. T.K(U1643035), SNEHA VINAYAN. S(U1643057) under our supervision in partial fulfillment of the requirements for the award of degree of Bachelor of Commerce.


Mrs. ARUNIMA. S

FACULTY MEMBER

DEPARTMENT OF COMMERCE.

COUNTERSIGNED BY:


A/04/19
Mrs. ANITHA K.S

HEAD OF DEPARTMENT OF COMMERCE

FATIMA MATA NATIONAL COLLEGE (AUTONOMOUS)

KOLLAM

**“A STUDY ON THE IMPACT OF RESPONSIBLE
TOURISM WITH SPECIAL REFERENCE TO
VARKALA TOURIST DESTINATION”**

Report submitted to FATIMA MATA NATIONAL COLLEGE,
(AUTONOMOUS) KOLLAM in partial fulfilment of the degree of

BACHELOR OF COMMERCE

SUBMITTED BY

NAME OF STUDENT	CANDIDATE CODE
BIBIN NEPOLIAN	U1643026
BIJO B VARGHESE	U1643027
JITHIN GEORGE	U1643032
JOEL JERALT	U1643033
WINSTON WILLIAM	U1643060

**UNDER THE GUIDANCE OF
MRS. SANTHINI VILLIAM**



DEPARTMENT OF COMMERCE (SF)

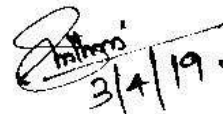
FATIMA MATA NATIONAL COLLEGE, KOLLAM KERALA

2019

CERTIFICATE

I, Mrs. **SANTHINI VILLIAM** do hereby certify that project titled "**A STUDY OF IMPACT OF RESPONSIBLE TOURISM WITH SPECIAL REFERENCE TO VARKALA, TOURIST DESTINATION**" is a record of bonafide study carried out by **BIBIN NEPOLIAN, BJO B VARGHESE, JITHIN GEORGE, JOEL JERALT, WINSTON WILLIAM** under my supervision and guidance.

Signed by,



Mrs. **SANTHINI VILLIAM**

Department of Commerce,

FMNC,

Kollam.

Counter signed by,



Mrs. **Anitha**

HOD of Commerce,

FMNC, Kollam.

Place: Kollam

Date:

A STUDY ON SALES PROMOTION AT

VISHAL MEGA MART

*Report submitted to FATIMA MATA NATIONAL COLLEGE
(AUTONOMOUS) KOLLAM in partial fulfillment of the
degree of*

BACHELOR OF COMMERCE

Submitted by

Alen J Sam – Candidate code: U1643002

Subject code: 15UCC644

Under the supervision of

Mrs. Santhini Villiam

Faculty

Department of Commerce,

FATIMA MATA NATIONAL COLLEGE (AUTONOMOUS)

KOLLAM



APRIL, 2019

CERTIFICATE

This is to certify that this project entitled "A STUDY ON SALES PROMOTION AT VISHAL MEGA MART" is a bonafide work carried out by **Alen J Sam** under my guidance and supervision and submitted to FATIMA MATA NATIONAL COLLEGE (AUTONOMOUS) KOLLAM, in partial fulfillment of the requirement for the degree of Bachelor of Commerce.

Signed by,



Mrs. Santhini Villiam
Faculty,
Department of Commerce,
FMNC, Kollam

Counter Signed by,

Mrs. Anitha KS
Head of Department,
Commerce,
FMNC, Kollam.

A STUDY ON CUSTOMER SATISFACTION TOWARDS ROYAL ENFIELD BIKES,KOLLAM

Report submitted to FATIMA MATA NATIONAL COLLEGE,
(AUTONOMOUS) KOLLAM in partial fulfilment of the degree of
BACHELOR OF COMMERCE

Submitted by

Name : **HANSEN HOMER HUBERT**

Candidate code : **U1643030**

Under the supervision of

Mr. Thomas Antony

Faculty,

Department of Commerce.

**FATIMA MATA NATIONAL COLLEGE
(AUTONOMOUS)
KOLLAM**



APRIL, 2019

CERTIFICATE

This is to certify that the project entitled “A STUDY ON CUSTOMER SATISFACTION TOWARDS ROYAL ENFIELD BIKES, KOLLAM” is a work carried out by HANSEN HOMER HUBERT, under my guidance and supervision and submitted to FATIMA MATA NATIONAL COLLEGE, (AUTONOMOUS) KOLLAM, in partial fulfilment of the requirement for degree of the Bachelor of Commerce.

Signed by,



Mr. Thomas Antony,

Faculty,

Department of Commerce

Counter signed by,



Mrs. Anitha

HOD of Commerce,

FMNC, Kollam.

Place: Kollam

Date:

**A STUDY ON THE QUALITY WORK LIFE OF
EMPLOYEES OF CASHEW FACTORY IN KOLLAM
DISTRICT**

*Report submitted to FATIMA MATA NATIONAL COLLEGE,
(AUTONOMOUS) KOLLAM, in partial fulfilment of the degree of*

BACHELOR OF COMMERCE

Submitted by

Name of the student

1. **VINU.V**

Candidate Code

U1643059

Subject code : 15UCC644

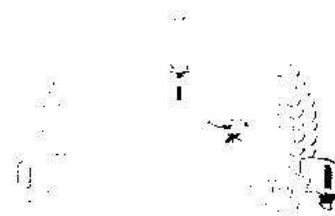
Under the supervision of

Ms. JESHMA JUSTIN

Faculty,
Department of Commerce ,

FATIMA MATA NATIONAL COLLEGE

**(AUTONOMOUS)
KOLLAM**

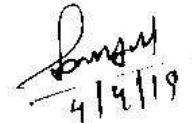


APRIL 2019

CERTIFICATE

This is to certify that this project entitled "QUALITY WORK LIFE OF EMPLOYEES OF CASHEW FACTORY IN KOLLAM DISTRICT " is a bonafide work carried out by VINU.V under my guidance and supervision and submitted to FATIMA MATA NATIONAL COLLEGE (AUTONOMOUS) KOLLAM, in partial fulfilment of the requirement for the degree of Bachelor of Commerce .

Signed by,



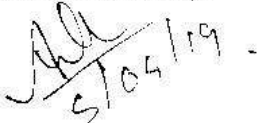
Ms. JESHMA JUSTIN

Faculty,

Department of Commerce

FMNC, Kollam.

Counter signed by,



ANITHA.K.S

Head of the department, Commerce

FMNC ,Kollam

Place : Kollam

Date : 26/03/2019

**A STUDY ON SUPPLY CHAIN MANAGEMENT ON
INDIAN ORGANIZED RETAIL INDUSTRY WITH
SPECIAL REFERENCE TO RELIANCE FRESH,
CHINNAKADA, KOLLAM**

*A Project report submitted to Fatima Mata National College (Autonomous) Kollam as
the partial fulfillment of the CBCSS B.Com programme.*

Submitted by

ANNA MARIA	REG.U1643004
LEKSHMI SUNIL	REG.U1643010
ARSHA A	REG.U1643022
MARIAM WILSUKUTTY	REG.U1643039
MEGHA SUNIL	REG.U1643040

Subject Code: 15UCC644

Under the supervision of

Ms. ARUNIMA.S



DEPARTMENT OF COMMERCE
FATIMA MATA NATIONAL COLLEGE (AUTONOMOUS),
KOLLAM
2016-2019

DEPARTMENT OF COMMERCE
FATIMA MATA NATIONAL COLLEGE (AUTONOMOUS)



CERTIFICATE

This is to certified that the project entitled – “A STUDY ON SUPPLY CHAIN MANAGEMENT ON INDIAN ORGANIZED RETAIL INDUSTRY WITH SPECIAL REFERENCE TO RELIANCE FRESH, CHINNAKADA, KOLLAM”, submitted to Kerala University in partial fulfillment of the requirements for the award of Bachelor of Commerce is a record of original work undertaken by ANNA MARIA (REG.U1643004), LEKSHMI SUNIL (REG.U1643010), ARSHA A (REG.U1643022), MARIAM WILSUKUTTY (REG.U1643039), MEGHA SUNIL (REG.U1643040) during the academic year 2016 – 2019 under my supervision and guidance.

SIGNED BY:

Ms. ARUNIMA S

ASSISTANT PROFESSOR

DEPARTMENT OF COMMERCE

COUNTERSIGNED BY:

Ms. ANITHA K.S

HEAD OF DEPARTMENT OF COMMERCE

FATIMA MATA NATIONAL COLLEGE (AUTONOMOUS)

KOLLAM

**APPLICATION OF NEW GENERATION BANKING
TECHNIQUES IN CO-OPERATIVE BANKS – A CASE STUDY**

ON KOLLOORVILA SERVICE CO-OPERATIVE BANK LTD NO : Q214

Report submitted to FATIMA MATA NATIONAL COLLEGE,

(AUTONOMOUS) KOLLAM. in partial fulfillment of the degree of

BACHELOR OF COMMERCE

Submitted by

Name of the students	Candidate Code
1. ALIYA RAFEEK	U1643003
2. AISH MARIYA ALPHONSE	U1643018
3. SALMA N	U1643013
4. SHIBINA J	U1643056
5. SUJI A	U1643015

Subject code : 15UCC644

Under the supervision of

Ms. JESHMA. JUSTIN

Faculty,

Department of Commerce,

FATIMA MATA NATIONAL COLLEGE

(AUTONOMOUS)

KOLLAM



APRIL 2019



Kolloorvila
Service
Co-operative
Bank

www.kolloorvilabank.com

**KOLLOORVILA
SERVICE CO-OPERATIVE BANK**
Limited No.Q.214

Head Office Vadakkevila P.O., Pallimukku, Kollam-691 010.

Phone : 0474-2729146 | **Fax**: 0474-2729555 | **e-mail** : kolloorvila_bank@yahoo.com

Branches Ayathil. Phone: 0474-2723122 | Thekkevila. Phone: 0474-2763661

Ref :

Date : 08.03.2019

CERTIFICATE

This is to certify that the following B.com Student of Fatima Mata National College, Kollam was permitted to do a project work "Kolloorvila Service Co-Operative Bank" in Pallimukku Kollam for a period of 8th March 2019 to 13th March 2019. They successfully completed the study report on 13th March 2019 & submitted the copy of the same to the management

- 1. Aliya Rafeek
- 2. Aish mariya Alphonse
- 3. Salma N
- 4. Suji A
- 5. Shibina J

[Faint, illegible text]

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We wish them all success in future

A STUDY ON CUSTOMER SATISFACTION TOWARDS MARUTI SUZUKI

WITH SPECIAL REFERENCE TO SARATHY AUTOCARS

KOLLAM

Report submitted to FATIMA MATA NATIONAL COLLEGE
(AUTONOMUS) KOLLAM, in partial fulfillment of the degree of

BACHELOR OF COMMERCE

Submitted by

Name of the students

candidate code

1. BENSON YOHANAN
2. PAUL SISTUS
3. SACHU PRADEEP
4. SABARIS

U1643025
U1643047
U1643052
U1643050

Subject code: 15UCC644

Under the supervision of

Ms. ANNIE.M.GOMEZ

Faculty,

Department of Commerce,

FATIMA MATA NATIONAL COLLEGE

(AUTONOMUS)

KOLLAM



APRIL 2019

CERTIFICATE

This is to certify that by **Benson Yohanan, Paul Sistus, Sachu Pradeep** and **Sabari.S** currently undergoing Bachelor of Commerce degree from Fatima Mata National College, Kollam, has completed and submitted the project on "**A STUDY OF CUSTOMER SATISFACTION TOWARDS MARUTI SUZUKI - with special reference to Sarathy Autocars , Kollam** " under my guidance .

I wish them bright future and every success in life.

Signed by,



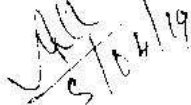
Ms.ANNIE.M.GOMEZ

Faculty

Department of Commerce

FMNC, Kollam

counter signed by,



Anitha K.S

Head of Department, Commerce

FMNC, Kollam

Place: Kollam

Date:

**A STUDY ON ROLE OF 'MGNREGS' IN RURAL
DEVELOPMENT WITH SPECIAL REFERENCE
TO VILAKKUDY GRAMA PANCHAYATH**

*Report submitted to University of Kerala in partial fulfillment of the
requirement for the award of the degree of bachelor of Commerce*

Submitted by

FRANKSON FREDY : U1643029
KINGSON CHARLES : U1643036
NAVEEN C WILSON : U1643044
STALIN STEEPHAN : U1643058

Under the guidance of

Mr. JOHNSON K. Y.



DEPARTMENT OF COMMERCE (SF)

FATIMA MATHA NATIONAL COLLEGE, KOLLAM

2019

FATIMA MATHA NATIONAL COLLEGE, KOLLAM

DEPARTMENT OF COMMERCE (SF)



CERTIFICATE

Certified that this project report entitled "A STUDY ON ROLE OF 'MGNREGS' IN RURAL DEVELOPMENT WITH SPECIAL REFERENCE TO VILAKKUDY GRAMA PANCHAYATH" submitted on its successful completion in partial fulfillment for the award of the Degree of Bachelor of Commerce by the University of Kerala has been carried out under my guidance.

Kollam

Mr. JOHNSON K. Y.

Department of Commerce (SF)

Fatima Matha National College

Kollam

Counter signed by

Mrs Anitha K.S

HOD Department of Commerce (SF)

Fatima Matha National College

Kollam

A STUDY ON YOUTH'S ATTITUDE TOWARDS **ONLINE SHOPPING**

Report submitted to FATIMA MATA NATIONAL COLLEGE, (AUTONOMOUS)

KOLLAM, in partial fulfillment of

BACHELOR OF COMMERCE

Submitted by

Name of students

Candidate code

1. ARCHA D.S	U1643005
2. KAJAL FARHEEN	U1643008
3. SRUTHI ALOYSIOUS	U1643014
4. IRFANA.A	U1643031
5. LEKSIIMLS	U1643037

Subject code: 15UCC644

Under the supervision of

Mr. AKHIL MOHAN

Faculty,

Department of commerce,

FATIMA MATA NATIONAL COLLEGE
(AUTONOMOUS)
KOLLAM



APRIL 2019

CERTIFICATE

This is to certify that this project entitled "A STUDY ON YOUTH'S ATTITUDE TOWARDS ONLINE SHOPPING" is a bonafide work carried out by ARCHANA D.S,KAJAL FARHEEN, SRUTHI ALOYSIOUS,IRFANA.A and LEKSHMIS under my guidance and supervision and submitted to FATIMA MATA NATIONAL COLLEGE (AUTONOMOUS) KOLLAM, in partial fulfillment of the requirement for the degree of Bachelor of Commerce.

Signed by,



Mr. AKHIL MOHAN

Faculty,

Department of Commerce,

FMNC, Kollam.

Counter signed by,


Mrs. Anitha K.S

Head of the department, Commerce

FMNC, Kollam.

Place: Kollam

Date: 3/4/2019

**A STUDY ON INDUSTRIAL HEALTH AND SAFETY MEASURES-IN
KERAFED, KARUNAGAPALLY**

Report submitted to FATIMA MATA NATIONAL COLLEGE,
(AUTONOMOUS) KOLLAM, in partial fulfillment of the degree of

BACHELOR OF COMMERCE

Submitted by

Name of the students	Candidate code
1.ASHLEY ADOLPHUS	U1643007
2.ANANDU P S	U1643020
3.ANDREWS JOHN	U1643021
4.BEKSON DAVIS	U1643024
5.RAJESH R	U1643047 48

Subject code: 15UCC644

under the supervision of

Prof. THOMAS ANTONY

Faculty,

Department of commerce,

FATIMA MATA NATIONAL COLLEGE

(AUTONOMOUS)

KOLLAM

APRIL 2019

CERTIFICATE

This is to certify that this project entitled "A STUDY ON INDUSTRIAL HEALTH AND SAFETY MEASURES –IN KERAFED, KARUNAGAPALLY" is a bonafide work carried out by ASHLEY ADOLPHUS, ANANDU P S, ANDREWS JOHN, BEKSON DAVIS, RAJESH R under my guidance and supervision and submitted to FATIMA MATA NATIONAL COLLEGE, (AUTONOMOUS) KOLLAM, in partial fulfillment of the requirement for the degree of Bachelor of commerce.

Signed by,



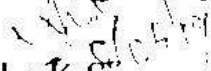
Prof. THOMAS ANTONY

Faculty

Department of Commerce

FMNC, Kollam

Counter signed by,



Anitha K.S.

Head of the department, commerce

FMNC, Kollam

Place : Kollam

Date : 02/04/2019

**“A STUDY ON THE EFFECT OF MARKETING MIX IN
ATTRACTING THE CUSTOMERS WITH SPECIAL
REFERENCE TO MARKETING MIX POLICIES
OF MK FABRICS”**

*A Project report submitted to Fatima Mata National College (Autonomous) Kollam as
the partial fulfillment of the CBCSS B.Com programme.*

Submitted by

NOYAL JOHNSON	REG.U1643046
SAJITH GILBERT	REG.U1643053
N.ADITHYA GANESH	REG.U1543017

Under the supervision of
Mr. AKHIL MOHAN



**FATIMA MATA NATIONAL COLLEGE
(AUTONOMOUS), KOLLAM
DEPARTMENT OF COMMERCE**

2016-2019

**FATIMA MATA NATIONAL COLLEGE
(AUTONOMOUS)**


DEPARTMENT OF COMMERCE



CERTIFICATE

This is to certified that the project entitled – “A STUDY ON THE EFFECT OF MARKETING MIX IN ATTRACTING THE CUSTOMERS WITH SPECIAL REFERENCE TO MARKETING MIX POLICIES OF MK FABRICS”, submitted to Kerala University in partial fulfillment of the requirements for the award of Bachelor of Commerce is a record of original work undertaken by

NOYAL JOHNSON (REG.U1643046), SAJITH GILBERT (REG.U1643053), N.ADITHYA GANESH (REG.U1543017) during the academic year 2016 – 2019 under my supervision and guidance.


Mr. AKHIL MOHAN
FACULTY MEMBER
DEPARTMENT OF COMMERCE

COUNTERSIGNED BY:


Mrs. ANITHA K.S

HEAD OF DEPARTMENT OF COMMERCE

FATIMA MATA NATIONAL COLLEGE (AUTONOMOUS)

KOLLAM

**A STUDY ON CUSTOMER'S BUYING BEHAVIOUR OF
ELECTRONIC PRODUCTS THROUGH OLX CLASSIFIEDS IN
KOLLAM DISTRICT**

**Report submitted to university of Kerala in partial fulfillment of the
requirement for the award of the degree of bachelor of commerce**

Submitted by,

KAMAL S MAHESH	:	U1643009
RENJITH MATHEWS	:	U1643012
AKHIL MUHAMMED	:	U1643019
SACHIN SAJU	:	U1643051
SHAHIL S	:	U1643055

Under the guidance of

Ms.Margret. J

DEPARTMENT OF COMMERCE (SF)

FATIMA MATHA NATIONAL COLLEGE, KOLLAM

2019

CERTIFICATE

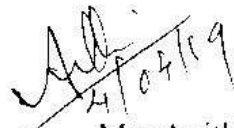
Certified that, this project report entitled **“A STUDY ON CUSTOMER’S BUYING BEHAVIOUR OF ELECTRONIC PRODUCTS THROUGH OLX CLASSIFIEDS IN KOLLAM DISTRICT”** submitted on its successful completion in partial fulfillment for the award of the degree of bachelor of commerce by **FATIMA MATHA NATIONAL COLLEGE (AUTONOMOUS) KOLLAM** has been carried out under my guidance.

Kollam


Ms. Margret. J

Department of commerce (SF)
Fatima Matha National College Kollam

Counter signed by:


Mrs. Anitha

HOD Department of commerce (SF)
Fatima Matha National College

Kollam

YOUTH'S ATTITUDE TOWARDS ENTREPRENEURSHIP IN KOLLAM DISTRICT

*Report submitted to FATIMA MATA NATIONAL COLLEGE,
(AUTONOMOUS) KOLLAM, in partial fulfilment of the degree of*

BACHELOR OF COMMERCE

Submitted by

Name of the students	Candidate Code
1. RIYA SAJI	U1643049
2. AISWARYA A S	U1643001
3. ELIZABETH EDISON	U1643028
4. KARMEL JOSEPH	U1643034
5. LIDIYA JOSEPH	U1643038

Subject code : 15UCC644

Under the supervision of

Mrs. ANITHA K.S

Faculty,

Department of Commerce ,

FATIMA MATA NATIONAL COLLEGE

(AUTONOMOUS)

KOLLAM



APRIL , 2019

CERTIFICATE

This is to certify that this project entitled “ **YOUTH'S ATTITUDE TOWARDS ENTREPRENEURSHIP IN KOLLAM DISTRICT** ” is a bonafide work carried out by **RIYA SAJI, AISWARYA A S, ELIZABETH EDISON, KARMEL JOSEPH, and LIDIYA JOSEPH** , under my guidance and supervision and submitted to **FATIMA MATA NATIONAL COLLEGE (AUTONOMOUS) KOLLAM**, in partial fulfilment of the requirement for the degree of Bachelor of Commerce .

Signed by,



Mrs. ANITHA K.S

Faculty,

Department of Commerce

FMNC, Kollam.

Counter signed by,



Anitha.K.S

Head of the department, Commerce

FMNC ,Kollam

Place : Kollam

Date : 26/03/2019