

**AUTONOMOUS** 

(Reaccredited with 'A' Grade by NAAC)
Affiliated to University of Kerala



6.2.2 Students Grievance Redressal System

IQACINTERNAL QUALITY
ASSURANCE CELL



## Fatima Mata National College

(Autonomous) Kollam, Kerala, India - 691 001

(Re accredited with 'A' Grade by NAAC)

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## STUDENTS' GRIEVANCE REDRESSAL SYSTEM

The Student's Grievance Redressal System is an initiative taken by the College in accordance with the directions of the UGC for facilitating students to lodge his or her grievances pertaining to his life in the campus. The basic aim is to ensure transparency in admissions, prevent unfair practices in higher educational institutions and provide a mechanism for redressal of their grievances. The comiittee is constituted as per the directions of UGC, which have a senior teacher as the Convenor, and includes representatives from Parents, Teachers and Students.

Team 2016-17				
Name & Designation	Officiating as			
Ms Grata Ildaphonsa	Convenor			
Vice Principal				
Dr Merilyn V.J.	Member			
Associate Professor & HoD Botany				
Dr P.S. Anil Jose	Member			
Assistant Professor & HoD Psychology				
Team 2017-18				
Ms Grata Ildaphonsa	Convenor			
Vice Principal				
Ms Vimala V	Member			
Associate Professor & HoD Physics				

Associate Professor & HoD Commerce  Rev Fr Jackson James Co-ordinator, Self Financing Wing  Team 2018-19  Dr Shaiju P N Assistant Professor of Botany  Dr Sarau Devi A Dean, Student Affairs  Ms Vimala V Associate Professor & HoD Physics  Dr Joseph James V Associate Professor & HoD Commerce  Mr Sunil A  Member			
Co-ordinator, Self Financing Wing  Team 2018-19  Dr Shaiju P N  Assistant Professor of Botany  Dr Sarau Devi A  Dean, Student Affairs  Ms Vimala V  Associate Professor & HoD Physics  Dr Joseph James V  Associate Professor & HoD Commerce			
Dr Shaiju P N Assistant Professor of Botany  Dr Sarau Devi A Dean, Student Affairs  Ms Vimala V Associate Professor & HoD Physics  Dr Joseph James V Associate Professor & HoD Commerce			
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Assistant Professor of Botany  Dr Sarau Devi A  Dean, Student Affairs  Ms Vimala V  Associate Professor & HoD Physics  Dr Joseph James V  Associate Professor & HoD Commerce			
Dr Sarau Devi A  Dean, Student Affairs  Ms Vimala V  Associate Professor & HoD Physics  Dr Joseph James V  Associate Professor & HoD Commerce  Member			
Dean, Student Affairs  Ms Vimala V Associate Professor & HoD Physics  Dr Joseph James V Associate Professor & HoD Commerce			
Ms Vimala V Associate Professor & HoD Physics  Dr Joseph James V Associate Professor & HoD Commerce  Member			
Associate Professor & HoD Physics  Dr Joseph James V  Associate Professor & HoD Commerce  Member			
Dr Joseph James V Associate Professor & HoD Commerce			
Associate Professor & HoD Commerce			
M. O. 11 A			
Mr Sunil A Member			
Assistant Professor of Physics			
Mr S L Sajikumar Member			
Vice President, PTA			
Mr Akhil Raj Student Member			
MSc Chemistry			
Ms Steffy Stanislaus Student Member			
MSc Botany			
Team 2019-20			
Dr Merilyn V.J. Convenor			
Associate Professor & HoD Botany			
Ms Asa Stephen Member			
Assistant Professor of Malayalam			
Mr Sunil A Member			
Assistant Professor of Physics			
Ms Nileena Ouseph Member			
Assistant Professor (contract) of Computer Science			

Mr Geo James	\$	Student Member
MCom		
Mr S L Sajikumar	i i	Member
Vice President, PTA		



Principal

(hurses